

RILEY COUNTY: LOCAL PUBLIC HEALTH SYSTEMS ASSESSMENT

June 11, 2014

St. Thomas More Catholic Church
2900 Kimball
Manhattan, KS 66502

The Riley County Board of Health Welcomes You!

Ron Wells
Robert Boyd, Chair
Dave Lewis



Welcome!

WELCOME & INTRODUCTIONS

Brenda Nickel, Director & Local Health Officer
Riley County Health Department

Planning Committee

- Robert Boyd, Riley County Commissioner
- Dr. Paul Benne, Fort Riley Department of Public Health
- Kris Bourland, Fort Riley Department of Public Health
- Dr. Michael Cates, K-State Master of Public Health Program
- Robbin Cole, Pawnee Mental Health
- Pat Collins, Local Emergency Planning Committee
- Kristin Cottam, Mercy Regional Health Center
- Larry Couchman, Riley County EMS
- Lee Ann Smith Desper, United Way

Planning Committee

- Dr. Cary Herl, RCHD Medical Director & Candlewood Family Practice
- Vern Henricks, Greater Manhattan Community Foundation
- Karen McCulloh, Manhattan City Commissioner
- Margie Michal, Mercy Regional Health
- Brenda Nickel, Riley County Health Department
- Debbie Nuss, Riley County Senior Services
- Katy Oestman, Riley County Health Department
- Beverly Olson, Shepherd's Crossing
- Connie Satzler, EnVisage Consulting

Special Recognition

- St. Thomas More
 - Amanda Larrabee
 - Alysia Baumann
 - Facilities crew
- EnVisage Consulting Team
 - Claire Bascom
 - Emily Collins
- Riley County
 - Travis Gordan, IT Department
 - Shelley Hays, Health Department
 - Cindy Mott, Health Department
 - Darci Paull, GIS Department
- Denise Pavletic, Assoc. of State and Territorial Health Officials
- Kate Watson, Kansas Dept. of Health and Environment



And especially to **YOU!**



What is Public Health?

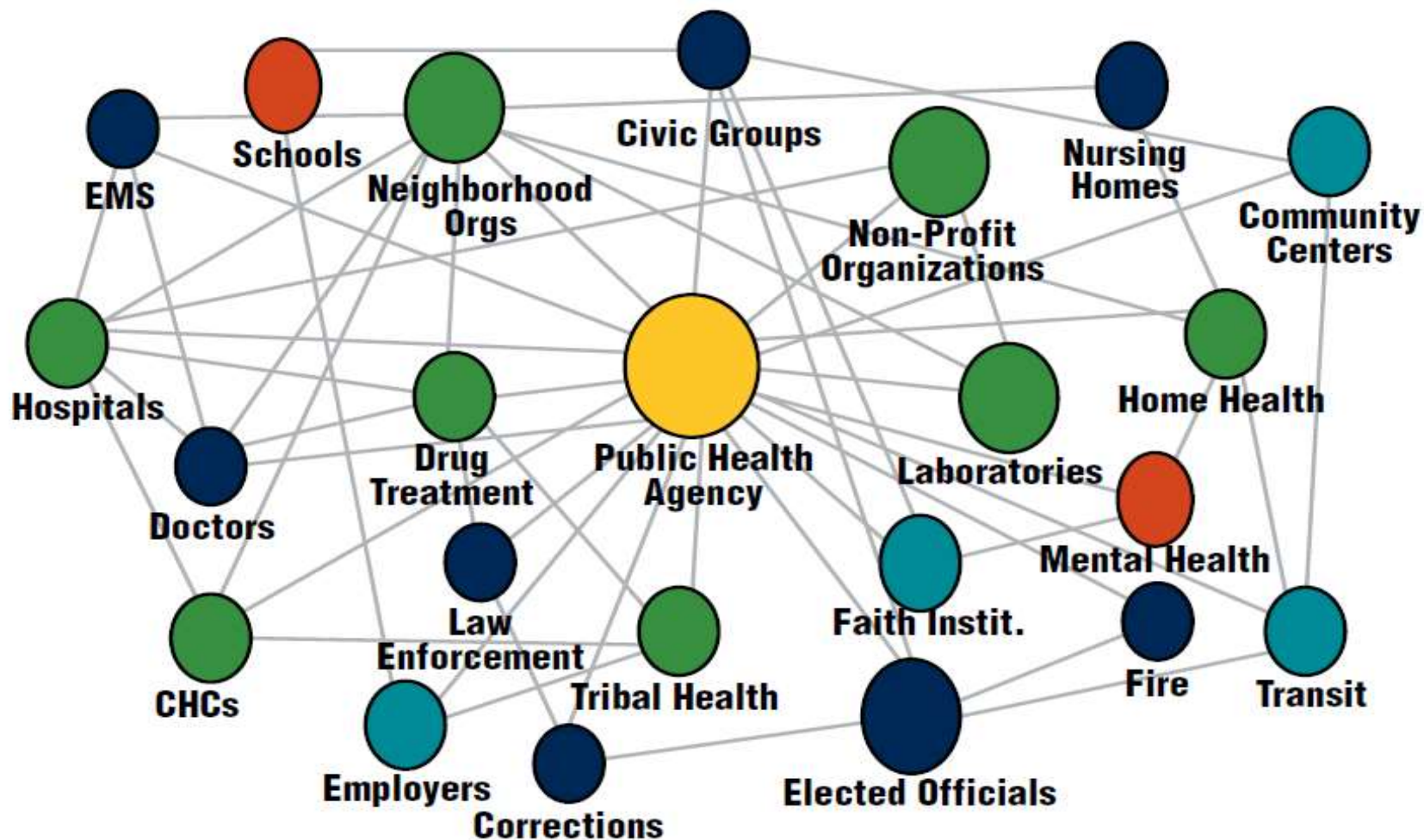
- Activities that society undertakes to assure the conditions in which people can be healthy
- This includes...organized community efforts to prevent, identify, and counter threats to the health of the public
- Today's Local Public Health System Assessment focuses on the **system!**

Focus on the “System”

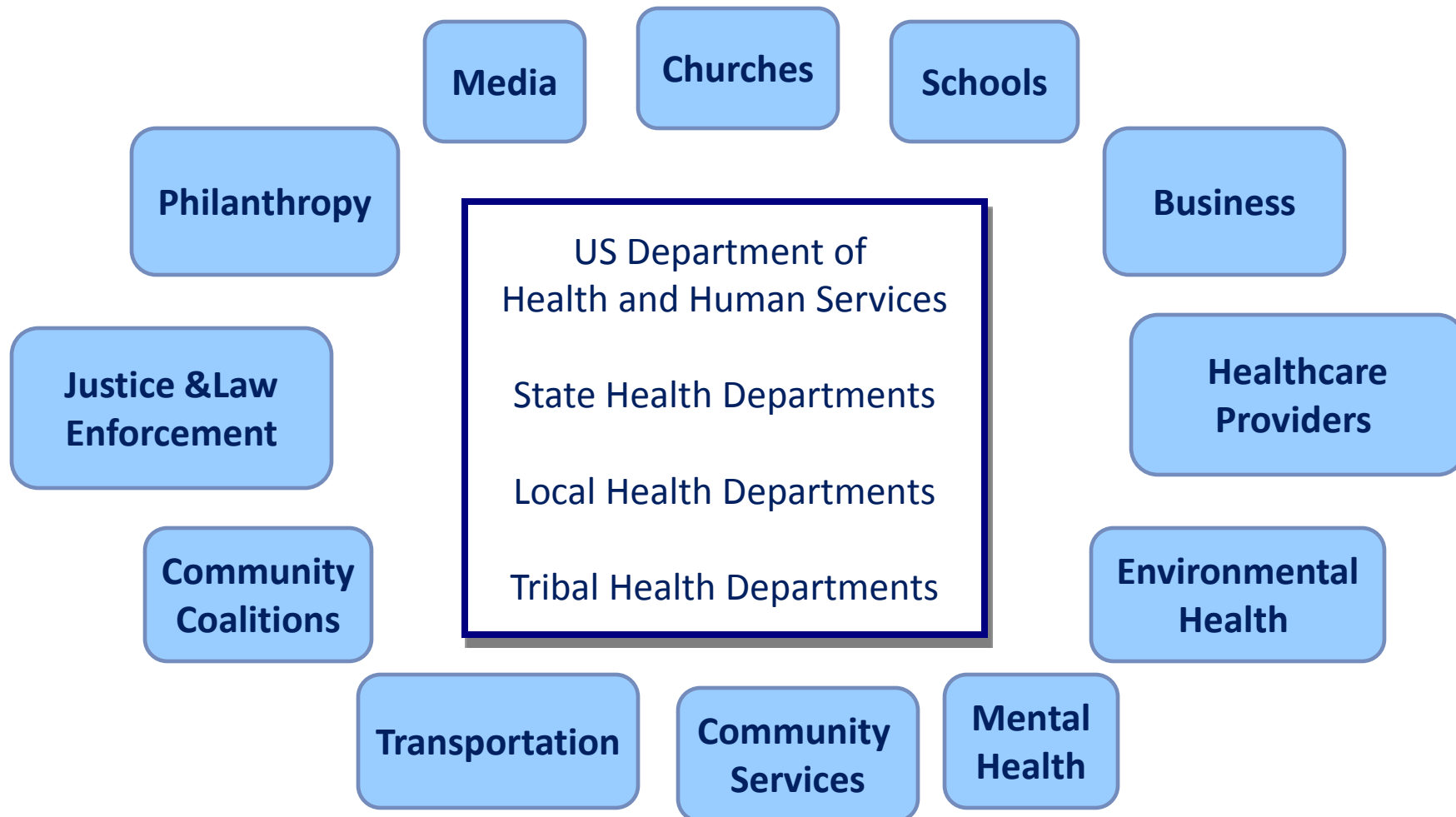
- More than just the public health agency
- “Public Health System”
 - All public, private, and voluntary entities that contribute to public health in a given area
 - A network of entities with differing roles, relationships, and interactions
 - All entities contribute to the health and well-being of the community



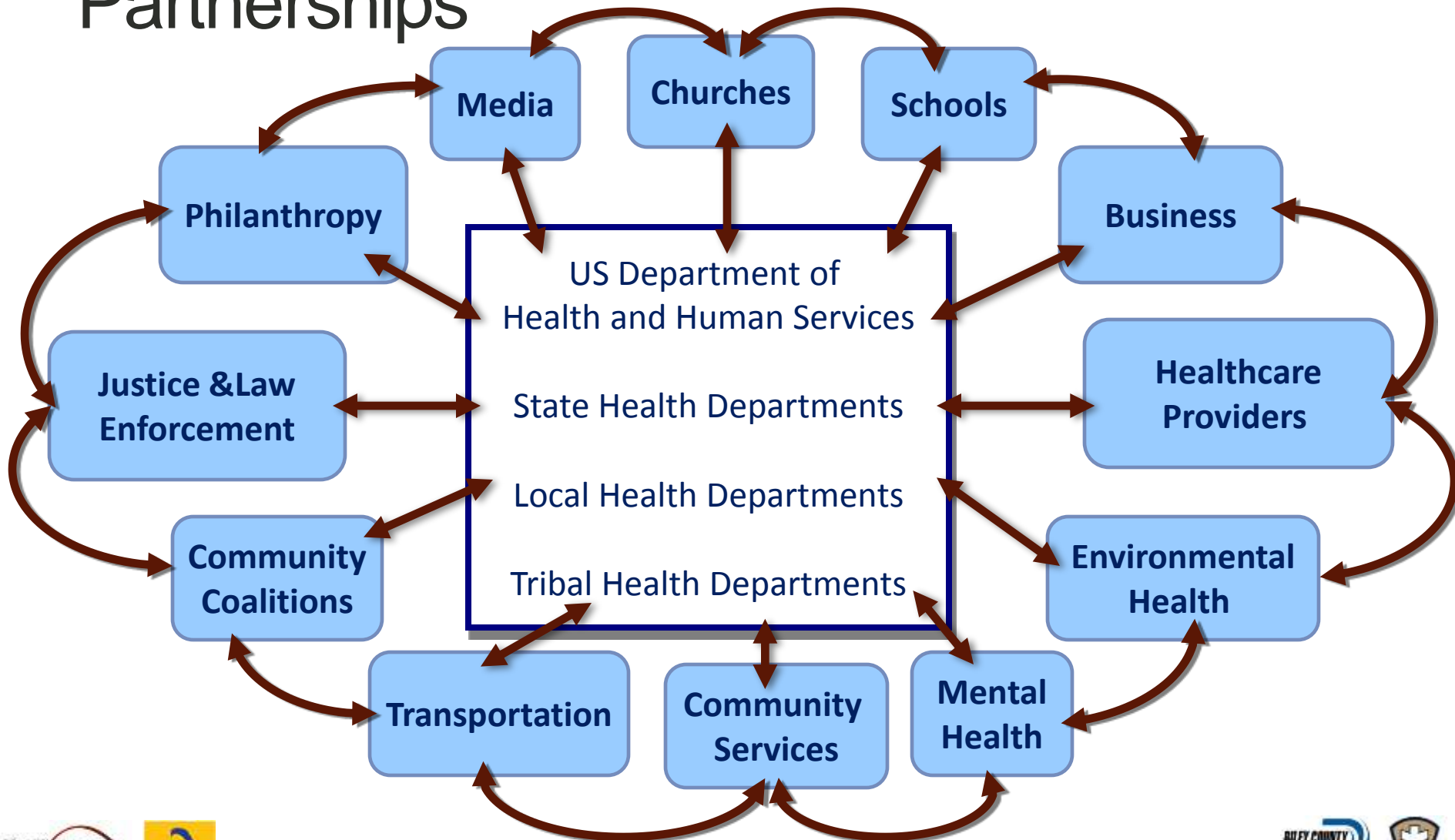
Who is part of the Public Health System?



A System of Partnerships That Includes, But Is Not Limited to . . .



Our Goal Is an Integrated System of Partnerships



OVERVIEW OF THE PROCESS

National Public Health Performance Standards Program

A Bit of History

- Key dates
 - 1998—2002: Development of Version 1 instruments
 - 2002: Release of Version 1 instruments
 - 2005—2007: Development of Version 2 instruments
 - 2007: Release of Version 2 instruments
 - 2010—2013: Development of Version 3 instruments
 - 2013: Release of Version 3 instruments

Assessment Instruments

- State Public Health System Assessment
 - www.astho.org/Programs/Accreditation-and-Performance/National-Public-Health-Performance-Standards/
- Local Public Health System Assessment
 - www.naccho.org/topics/infrastructure/mapp/framework/phase3lphsa.cfm
- Public Health Governing Entity Assessment
 - Email phpsp@cdc.gov



State Instrument



Local Instrument



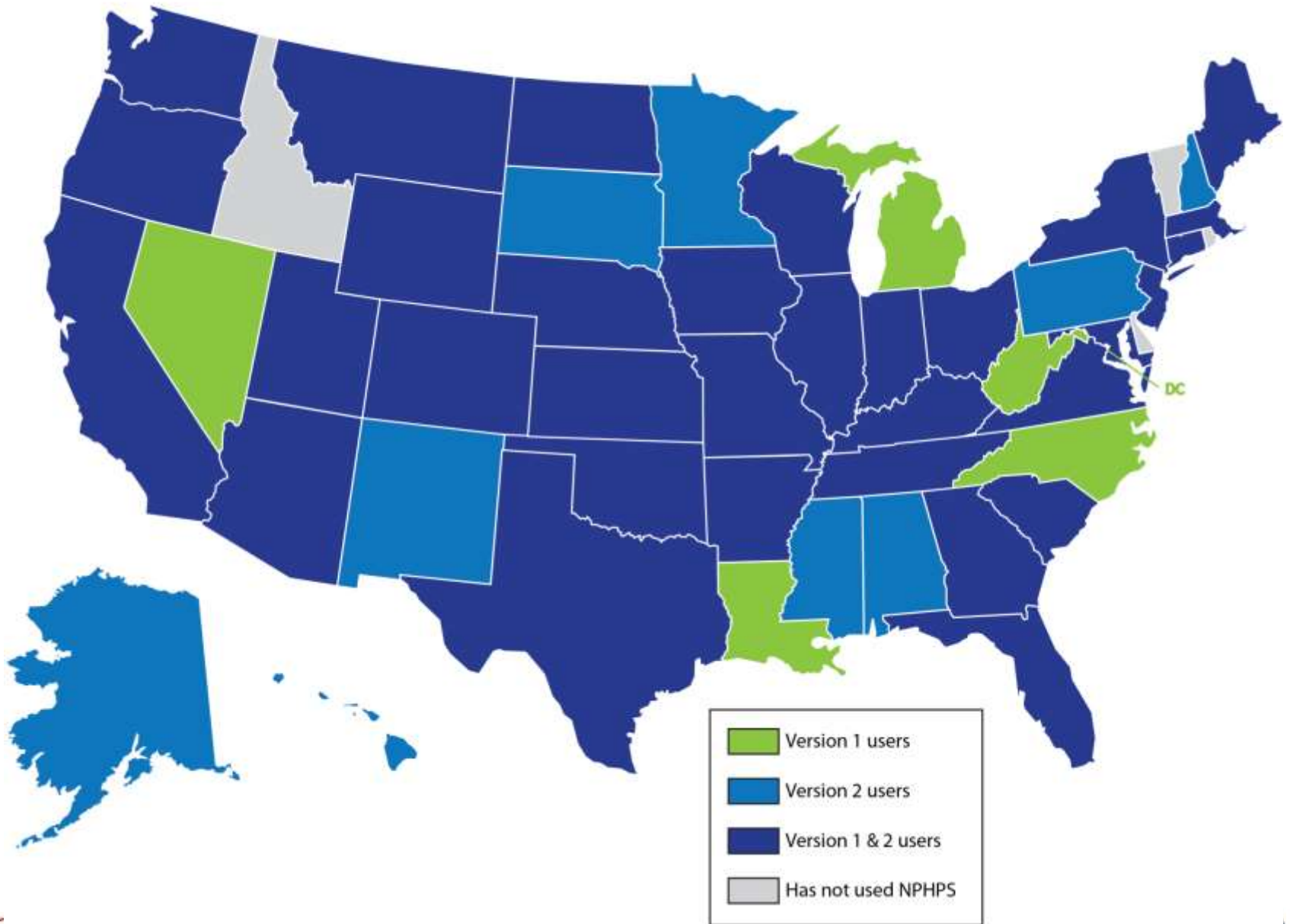
Local Governance Instrument

Background

- National Public Health Performance Standards Program (NPHPSP) designed to:
 - Improve practice
 - Improve performance of system
- Based on recognized performance standard
- A partnership effort



NPHPS Use by State Public Health Systems, Local Public Health Systems, and Governing Entities, as of 2013



The Instrument

- National Public Health Performance Standards
 - Local Assessment Instrument
- Third Version
- National tool used by many communities
- Tool is well-validated
- Have confidence in the tool!

Four Concepts Applied in NPHPS

- Based on the 10 Essential Public Health Services
- Focus on the overall public health system
- Describe an optimal level of performance
- Support a process of quality improvement

Local Public Health System Assessment (LPHSA) Process

- Identify community participants/system partners
- Complete assessment system partners using a consensus process.
- Develop and share the report.
 - Dialogue helps identify strengths and weaknesses.
 - Opportunities for improvement identified.
- Results used towards quality and performance improvement of the public health system.
 - Community Health Improvement Planning.
 - Agencies use for strategic planning.

Desired LPHSA Outcomes

- Complete the assessment documenting discussion and scores for each performance measure
- Learn about our local public health system
- Identify partners and build relationships
- Foster interest, awareness, and planned collective action for performance improvement of the local public health system
- Contribute data for decision making and quality improvement!

Building Consensus on Performance Measure Scoring

- “System” is scored, not a specific organization
- Honor different perceptions, experiences, and knowledge
- Be curious! Share and ask questions
- Discussion informs the collective and consensus-based vote



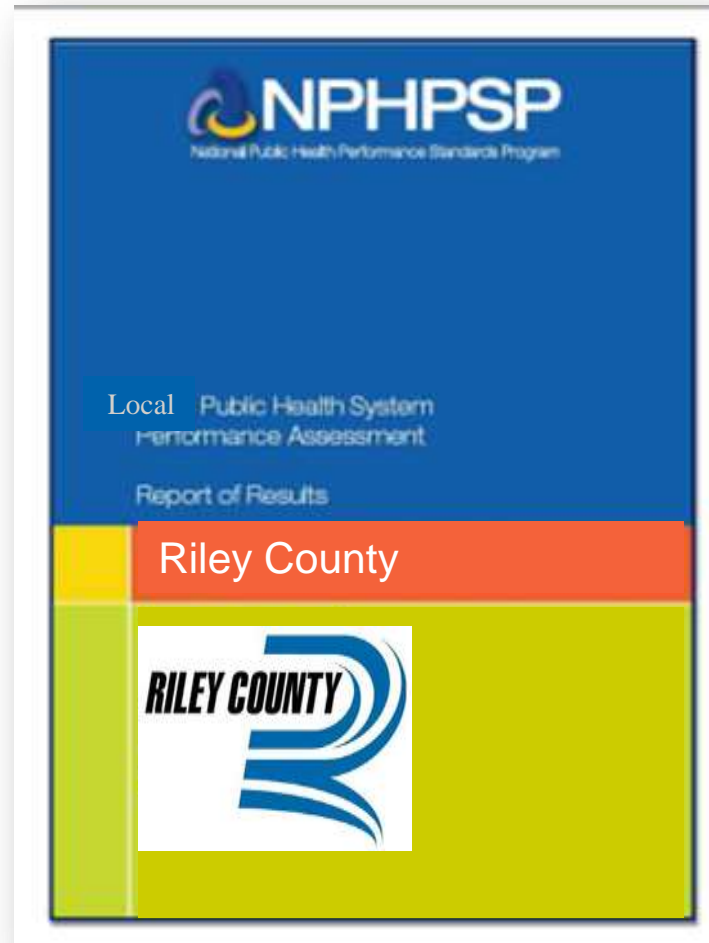
Image source:

http://media.khi.org/img/photos/2012/11/02/michelle-ponce-state-assessment_t600.jpg?42b0fb247f69dabe2ae440581a34634cbc5420f3

How do we score the assessment?

Optimal Activity (76–100%)	Greater than 75% of the activity described within the question is met.
Significant Activity (51–75%)	Greater than 50% but no more than 75% of the activity described within the question is met.
Moderate Activity (26–50%)	Greater than 25% but no more than 50% of the activity described within the question is met.
Minimal Activity (1–25%)	Greater than zero but no more than 25% of the activity described within the question is met.
No Activity (0%)	0% or absolutely no activity.

After Assessment: Scores Entered, Assessment Report Created



How You Can Use Results for Performance Improvement

- The NPHPS performance assessments can help participants understand gaps between their current performance and the optimal level of performance as described by the Standards.
- Results of the assessments should be incorporated into a broader planning process, such as a community health improvement process like Mobilizing for Action through Planning and Partnerships (MAPP), a community health improvement process, or a local board of health strategic planning process.

Aligning Public Health System Assessments



Community Needs Assessment

April 2014 – November 2014

Planning Committee

Riley County Senior Services Center*
 Mercy Regional Health Center**
 Riley County Council on Aging**
 Riley County Health Department
 United Way of Riley County**
 And more than 50 community partners

*Coordinated by RCSSC in cooperation with the Center for Community Support & Research, Wichita State University.

**A project made possible with funding from the Caroline Paine Foundation Charitable Foundation (Manhattan Fund) and the above.

Local Public Health Systems Performance

November 2013 – August 2014

Planning Committee

Riley County Board of Health
 Riley County Health Department
 Envisage Consulting, Inc.*
 Community Partners

*Funding approved by the Riley County Board of Health

Community Health Improvement Plan

March 2014 – January 2015

Planning Committee

Riley County Board of Health
 Riley County Health Department*
 Mercy/Via Christi Regional Health Center
 Envisage Consulting, Inc.**
 Community Partners

*Funding approved by the Riley County Board of Health

**Funding for this project provided by a grant from the Kansas Health Institute (Accreditation Readiness Mini-Grant)

Benefits of Using the NPHPS

- Improve organizational and community communication and collaboration
- Educate participants about public health and the interconnectedness of activities
- Strengthen the diverse network of partners within state and local public health systems
- Identify strengths and weaknesses to address in quality improvement efforts
- Provide a benchmark for public health practice improvements

ORIENTATION TO 10 ESSENTIAL SERVICES

The Work of the Local Public Health System
Assessment

Key Questions

- What's going on in our county?
- How healthy are we?
- Are we ready to respond to health problems or threats?
- How well do we keep all people informed about health issues?
- How well do we really get people and organizations engaged in health issues?
- How effective are we in planning and setting health policies?



More Key Questions

- When we enforce health regulations are we up-to-date, fair and effective?
- Are people receiving the medical care they need?
- Do we have a competent public health staff?
- Are we doing any good?
- Are we doing the right things?
- Are we discovering and using new ways to get the job done?



So what will we be assessing?

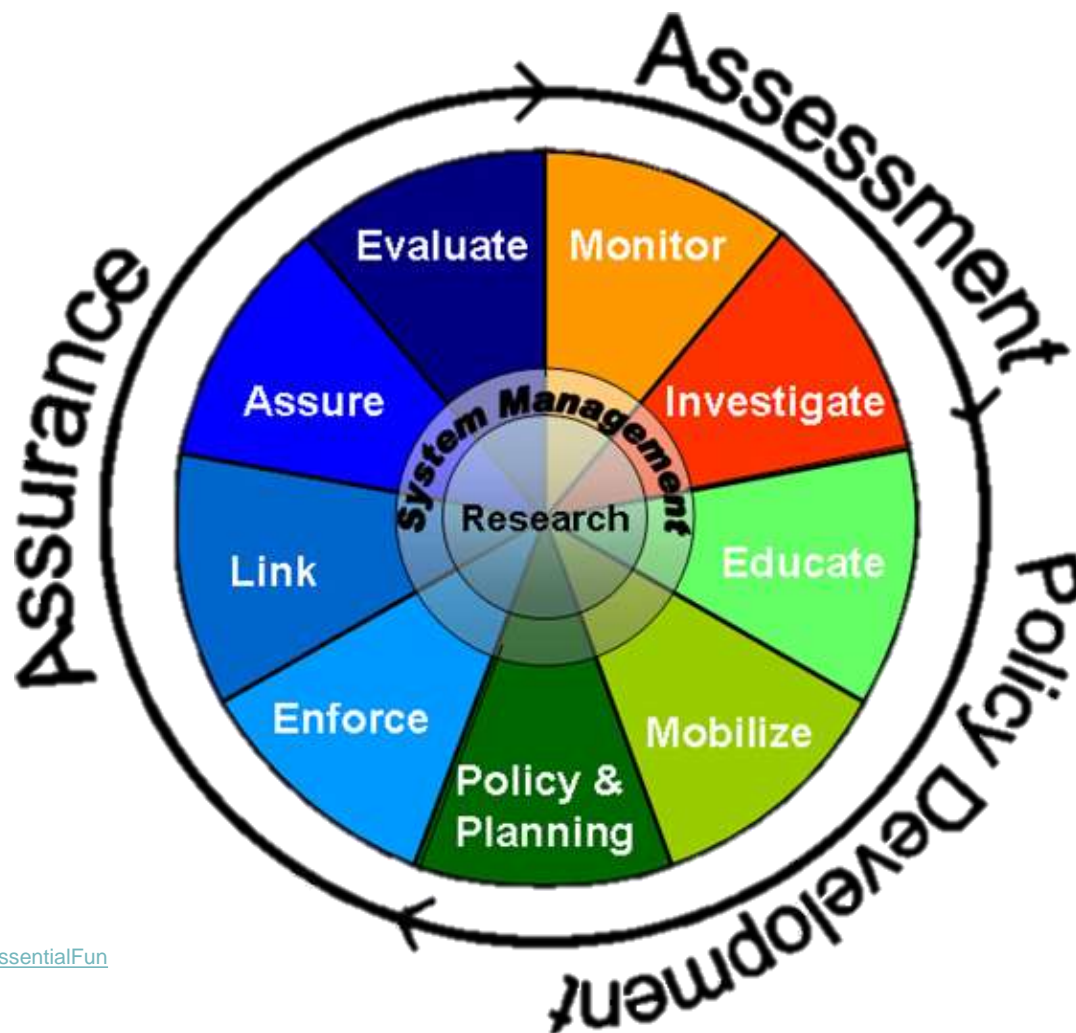


Image Source:

http://sphweb.bumc.bu.edu/otlt/MPH-Modules/EP/EP713_DescriptiveEpi/EssentialFunctions.jpg

The 10 Essential Public Health Services as a Framework

- Provide a foundation for any public health activity
- Describe public health at both the state and local levels
- Serve as a structure for the NPHPS Instruments which include sections addressing each essential service
- Provide a foundation for accreditation standards and measures

The Essential Public Health Services

1. **Monitor health status** to identify and solve community health problems
2. **Diagnose and investigate** health problems and health hazards in the community
3. **Inform, educate, and empower** people about health issues
4. **Mobilize** community partnerships to identify and solve health problems
5. **Develop policies and plans** that support individual and community health efforts

The Essential Public Health Services

6. **Enforce laws and regulations** that protect health and ensure safety
7. **Link people to needed personal health services** and assure the provision of health care when otherwise unavailable
8. **Assure a competent** public and personal health care
9. **Evaluate** effectiveness, accessibility, and quality of personal and population-based health services
10. **Research** for new insights and innovative solutions to health problems

ESSENTIAL SERVICE BREAKOUT GROUPINGS

Meet Your Team!

Let's get our Teams ready!

- Packet Materials
- Room Assignments (see map in folder)
- Facilitators, Note Takers, and Time Keepers
- The “rest of the day”



Meet your Team Facilitators!

Sarah Hartsig



Team Aggie

1, 2

Katy Oestman



**Team
Bluemont**

3, 7

Paul Benne



**Team
Goodnow**

4, 5, 6

Jane Shirley



Team Kansa

8, 9, 10

PROCEED TO TEAM ROOMS FOR ESSENTIAL SERVICES SESSION

Thank you for your participation!

For More Information

- Have a question about NPHPS assessments or processes?
Use the list below to find the best organization to contact.
- State Public Health System Performance Assessment
 - [Association of State and Territorial Health Officials](#)
- Local Public Health System Performance Assessment
 - [National Association of County and City Health Officials](#)
- Public Health Governing Entity Performance Assessment
 - [National Public Health Performance Standards Program](#)
- General Questions
 - [National Public Health Performance Standards Program](#)